

Terms & Conditions:

1. Acceptance of the Terms and Conditions:

On behalf of their children, the parent or carer (herein the Customer) acknowledges and agrees that by allowing their child to participate in a workshop, the Customer accepts these Terms and Conditions and agrees to be bound by them.

2. Payment

Payment for workshops can be made in cash or by electronic transfer. Proof of payment is to be shown on the day (e.g. a photo of the bank transfer receipt).

3. Parental supervision/availability

A parent or carer of each participant will need to be within 10 minutes at all times and have their mobile phone on the highest volume setting in order to respond quickly should the need arise. All allergies and relevant medical information must be declared on the sign-in form at the beginning of each workshop or series of workshops.

Where one or more of the participants has special needs, a parent or carer of that child will need to be within 3 minutes at all times and have their mobile phone on the highest volume setting in order to respond quickly should the need arise. Participants who need full-time one-on-one support must have a parent or carer beside them at all times.

Representatives of Celebrate Learning reserve the right to call a parent at any time and ask for them to remove their child from the workshop. This may happen in the event that a child is deemed to be aggressive, emotionally overwhelmed or ill, and any other valid reasons given by the workshop leader. In the event that a child is removed within the first 15 minutes of a workshop, a full refund will be issued. If the child is removed after the first 15 minutes, a 50% refund will be issued.

Representatives of Celebrate Learning reserve the right to refuse service if there are valid safety concerns and/or if a child has been removed from a workshop on one or more previous occasions. However, in discussion with parents and where ever possible, other arrangements will be made.

4. Voluntary participation

Since Celebrate Learning is all about fun, we ask parents not to force their children to attend if the child is not interested in participating. If a child asks to leave a workshop because they do not want to participate, an attempt will be made to reengage them. However, if the child insists that they do not want to participate in the prepared activities, the Customer will be asked to remove their child. In the event that a child is removed within the first 15 minutes of a workshop, a full refund will be issued. If the child is removed after the first 15 minutes, a 50% refund will be issued.

5. Cancellations

Representatives of Celebrate Learning reserve the right to cancel or postpone workshops in case of unexpected obstacles, such as unsuitable weather conditions. In this case, where payment has been made in advance, the Customer may reschedule or request a

refund for that session. The Customer may also request a refund if they have paid in advance and were unable to attend a session, providing the workshop provider had not incurred any unredeemable costs (e.g. buying materials, paying for the venue, driving to the venue).

In any and all cases, wherever possible and required, a partial refund or reschedule will be made available to the Customer if they do not receive the full value of their original booking.

6. Personal Property

The Customer acknowledges and agrees that Celebrate Learning is not responsible and will not be held liable for any loss, theft or damage to the Customer's personal property at the venue prior to, during or after the workshop.

7. Medical Condition and Release

The Customer must not allow their children to participate in the workshop if he or she is not feeling well, is sick or has any known medical condition affecting their ability to participate safely in the workshop. By participating in the workshop, the Customer agrees to release and hold harmless Celebrate Learning and any of its officers, employees and agents from any liability in this regard to the extent permitted by law. The Customer and the Customers also waive to the fullest extent permitted by law in this regard any rights to any causes of action that the Customer may have now or in the future against Celebrate Learning.